# The Unique Role of the CISO

Why Collaboration is Key





#### Michael Marsilio

- CISO at Paradies Lagardère (8+ Years)
- Over 30 years building and managing security, risk, privacy and compliance programs

#### Paradies Lagardère

- Retail, Travel Essentials, Duty Free, Fashion, and Dining
- North American Travel Retail arm of Lagardère Travel Retail in Paris
- Bolloré, Vivendi and Lagardere Group French Conglomerate (Media, Publishing, Content, Gaming, Transportation, Energy, and Travel Retail)
- \$7 Billion Revenue (PLTR \$1.8 Billion)

#### Introduction

## The Evolving Role of the CISO

- Shift from technical gatekeeper to business enabler
- Balance security with business innovation
- Increased boardroom visibility and strategic influence
- Need for a proactive, risk-based approach





### Why Collaboration is Essential

- Security is a shared responsibility across the enterprise
- Cyber threats impact multiple departments and require cross-functional coordination
- CISOs must bridge the gap between IT, business, and external partners
- Effective collaboration enhances resilience and response time

#### Business Alignment – Speaking the Language of Executives

- Translate security risks into business impact
- Align security initiatives with business goals
- Gain executive sponsorship for cybersecurity investments
- Foster a culture where security supports business innovation





## Cross-Department Collaboration

- Legal & Compliance: Data protection regulations, incident response policies
- **HR:** Employee security training, insider threat mitigation
- Operations: Securing critical infrastructure and supply chain
- Marketing & Communications: Managing reputational risks and crisis communication



## Vendor & Third-Party Risk Management

- Third-party vulnerabilities can become enterprise risks
- Implement strong vendor security assessments
- Foster transparency and collaboration with external partners
- Ensure compliance with regulatory requirements

## Employee Engagement & Security Awareness

- Humans remain the weakest security link
- Develop engaging, role-based security awareness programs
- Foster a security-first mindset across all teams
- Encourage employees to report threats and anomalies





## Incident Response & Crisis Management

- Collaboration is critical in an incident response scenario
- Establish a cross-functional incident response team
- Run regular tabletop exercises and simulations
- Ensure effective internal and external communication plans

## Key Traits for a Collaborative CISO



**Empathy:** Understand the needs of different teams



**Communication:** Translate technical risks into business language



**Adaptability:** Stay flexible in a rapidly evolving threat landscape



**Leadership:** Inspire a shared vision for security resilience

# The Future of Cybersecurity — A Collaborative Approach

Security is no longer a siloed function—it requires an enterprise-wide effort

Foster a culture of shared responsibility and proactive risk management

Build partnerships internally and externally to strengthen resilience

CISOs who collaborate effectively drive stronger security outcomes

Just One More Thing!

Mike-Nuggets





