

Building a Resilient Risk Management Program: Strategies for Success

Nish Majmudar, CISO & Cybersecurity Risk Leader



Problems In Building A Good Cybersecurity Risk Program

- **Lack of Executive Support and Alignment**
 - Cyber risk is often seen as an IT issue, not a business issue.
 - Limited funding, misaligned priorities, and failure to integrate cyber risk into strategic decision-making.
- **Poor Risk Visibility & Asset Inventory**
 - Organizations often lack a complete and accurate inventory of assets
 - Inability to protect what isn't known; increased blind spots.
- **Insufficient Metrics and Reporting**
 - Inability to quantify risk or tie cyber risk to business impact.
 - Poor decision-making and lack of justification for investments.

Cyber-Risk Appetite

Goal is to build a sustainable cybersecurity program that balances the value of protection against the needs of running the business.



Lower Protection
Lower Defensibility

Higher Protection
Higher Defensibility

The Connections Are Missing

Traditional Cybersecurity Metrics

- Maturity
- Spending
- Heat Maps

Cybersecurity & Risk

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graph LR; Maturity --> CSR; Spending --> CSR; HeatMaps[Heat Maps] --> CSR; CSR --> OperationalImpact[Operational Impact]; CSR --> StrategicImpact[Strategic Impact]; CSR --> ReputationalImpact[Reputational Impact]; CSR --> ALEx[Annual Loss Expectancy];
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Risk-Appetite Statements

- Operational Impact
- Strategic Impact
- Reputational Impact
- Annual Loss Expectancy

Maturity

End-Point Protection

Vulnerability & Patch
Management

IAM

Data Security

End-Point Protection

Data Classification

Third-party risk
assessments

Cloud Security

Security Awareness

Phishing Campaigns

Incident containment
and remediation time

AI risk assessments

Applying Maturity To Applications

Maturity

- **Vulnerability & Patch Management**
- **IAM**
- **Data Security**
- **Cloud Security**
- **Network Segmentation**

Cybersecurity & Risk

Risk-Appetite Statements

- Application 1: 1M/Day, Highly sensitive data, Internal as well as external customers
- Application 2: 1M/Day, Highly Sensitive data. Only internal users.
- Application 3: 750K/Day, Sensitive Data, Internal as well as external users
- Application 4: 500K/Day, Confidential Data, Internal users only

Applying Maturity To Applications

Maturity

- **Vulnerability & Patch Management**
- **IAM**
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Cybersecurity & Risk

Risk-Appetite Statements

- Application 1: 90% Patch Management, No MFA for external customers & Privileged accounts were not vaulted.
- Application 2: 98% Patch Management, No network segmentation, and lots of gaps in encryption in motion.
- Application 3: 92% Patch Management, Storage level encryption but no at database level
- Application 4: 96% Patch Management, No vaulting, Gaps in cloud configurations.

Mapping Threats To Applications

Maturity

- **Vulnerability & Patch Management**
- **IAM**
- **Data Security**
- **Cloud Security**
- **Network Segmentation**

Ransomware

DDOS

Data Breaches & Theft

Supply Chain Attacks

Risk-Appetite Statements

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Security Awareness

Maturity

- **Security Awareness: 98%**
- **Phishing Exercises: 6% Click Thru, 41% Reporting**
- **Unintentional Insider Threat**
- **Third Party Risks awareness**

Departments Within Organization

Cybersecurity & Risk

- HR: 100%, 7%, 40%
- Accounting: 100%, 9%, 27%
- Procurement: 99%, 30%, 50%
- Legal: 100%, 25%, 50%
- Business 1: 98%, 5%, 35%
- Business 2: 98%, 6%, 33%
- CIO: 95%, 3%, 62%

Conclusion

- Lack of Executive Support and Alignment
- Poor Risk Visibility & Asset Inventory
- Insufficient Metrics and Reporting

- Mapped risks to business outcomes (Operational & Strategic)
- Build better dashboards and mapped them to individual lines of business and applications

Questions & Thoughts

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