



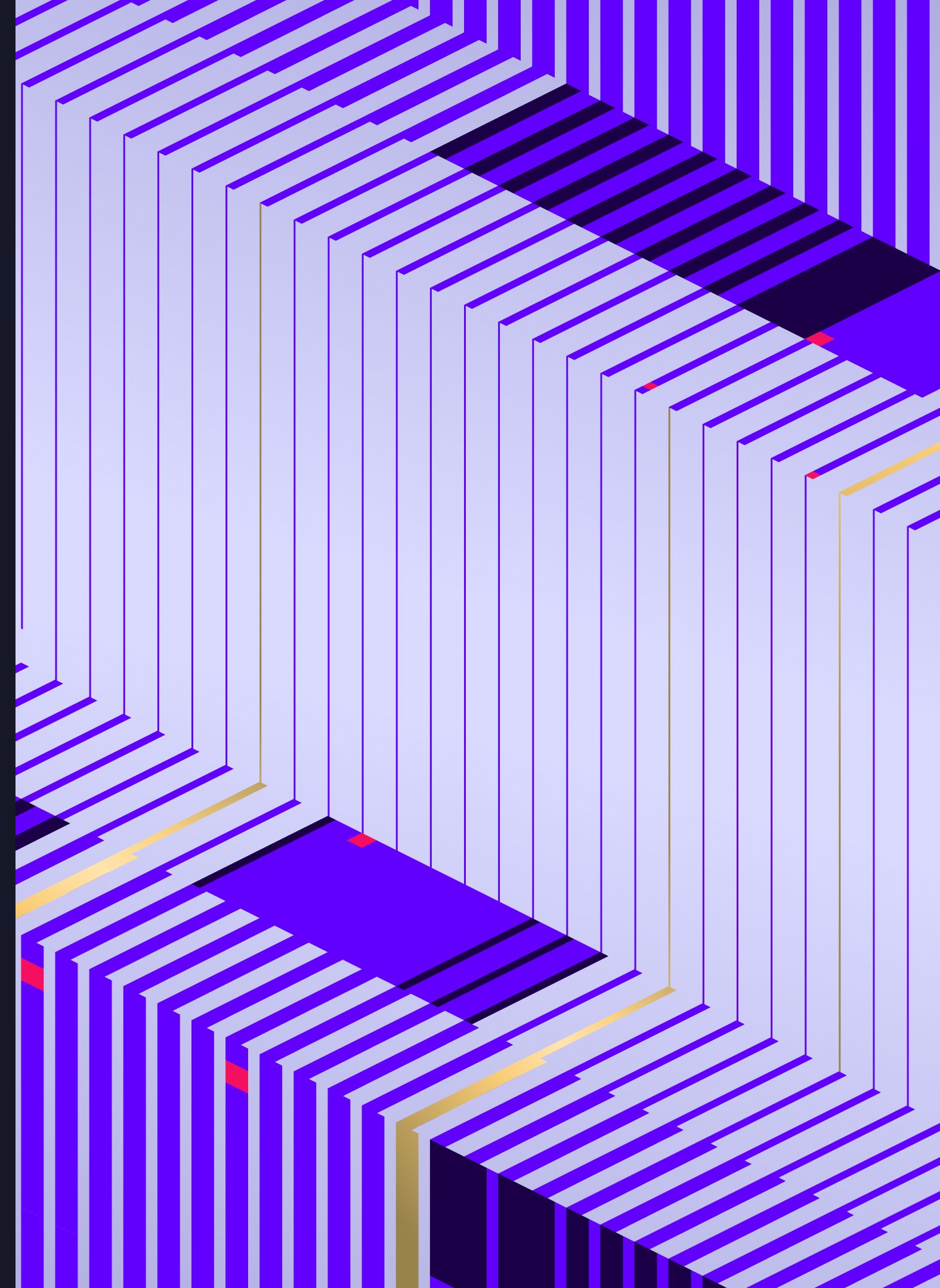
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Secure Tomorrow



# Balancing AI with The Indispensable Human Element in Cybersecurity



**Michael Leland**  
Chief Cybersecurity Evangelist





Will robots take your job? Humans ignore the coming AI revolution at their peril.

**STEPHEN HAWKING WARNS**

**ARTIFICIAL INTELLIGENCE 'MAY**

**REPLACE HUMANS ALTOGETHER'**

**HUMAN VS AI**

**How will the Artificial intelligence replace workers?**

**Will AI replace Humans?**

This time, the robots really are coming.





A blue-tinted background image showing a robotic arm holding a microchip. The chip is a square component with a grid of gold pins, mounted on a metal bracket. The background is a blurred view of the robotic arm's joints and structure.

# Will Robots Replace Humans?

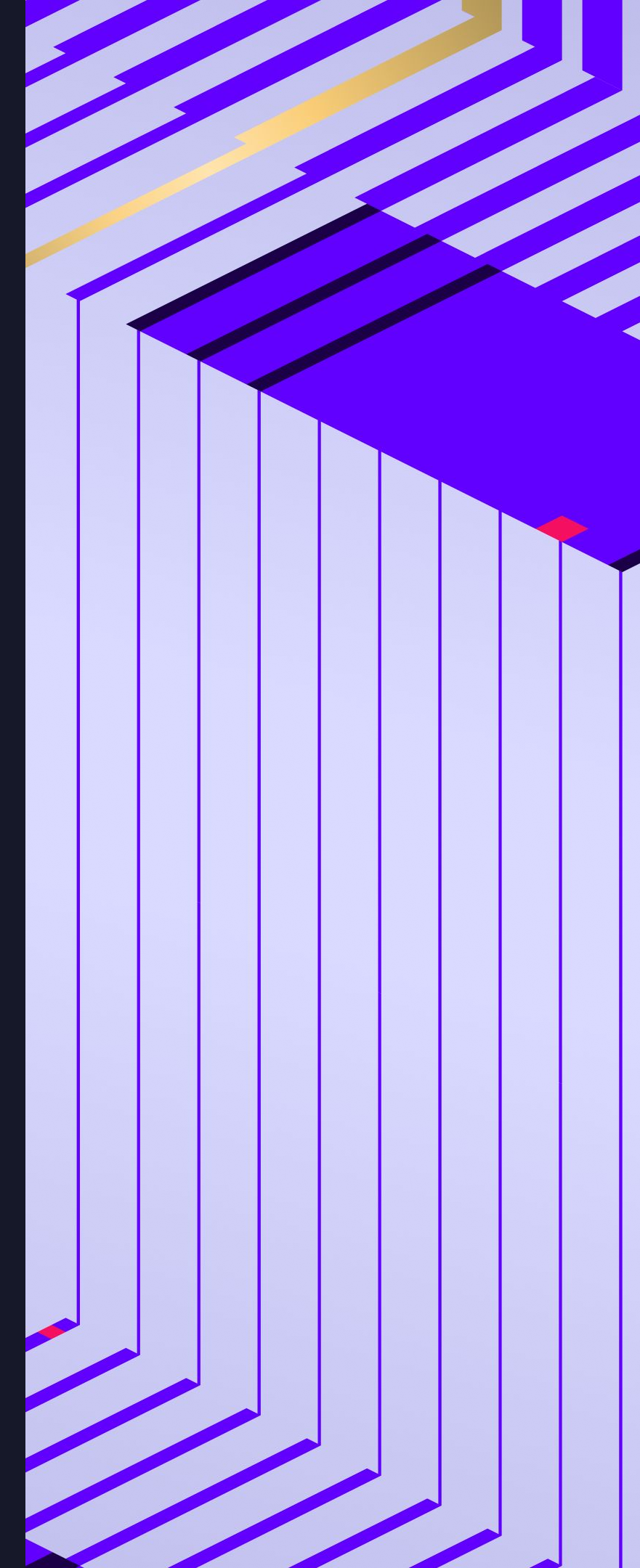




**Or Will Humans and Machines  
Create Greater Value Together?**



# Cybersecurity Challenges





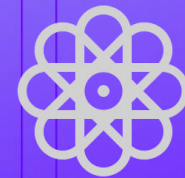
# Challenges We Hear From Customers



## Rapidly Expanding Attack Surfaces

Stealthy, advanced threats that continue to evade even the best defenses

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## Complex Multi-Vendor Security Stack

Increasing level of complexity as vendor footprint expands without integrated workflows

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## Manual Triage & Investigation

Disconnected, alert-centric tools with alerts that lack context and correlation

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## Cybersecurity Skills Shortage

Lack of skilled SecOps practitioners with insufficient domain expertise

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## Reactive Processes & Flows

Manual orchestration of responses that happen at individual control points and at human speed

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# Who can identify this relic?



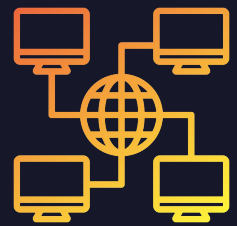


# Complexity is the Enemy Of Security



## Data

- Endless Data Feeds
- Decentralized Data Silos
- Multiple Query Languages



## Infrastructure

- Cloud – PaaS, SaaS, IaaS and FaaS
- Application Proliferation
- Corporate Owned vs BYOD



## Configuration

- Policy Exceptions
- Privileges & Entitlements

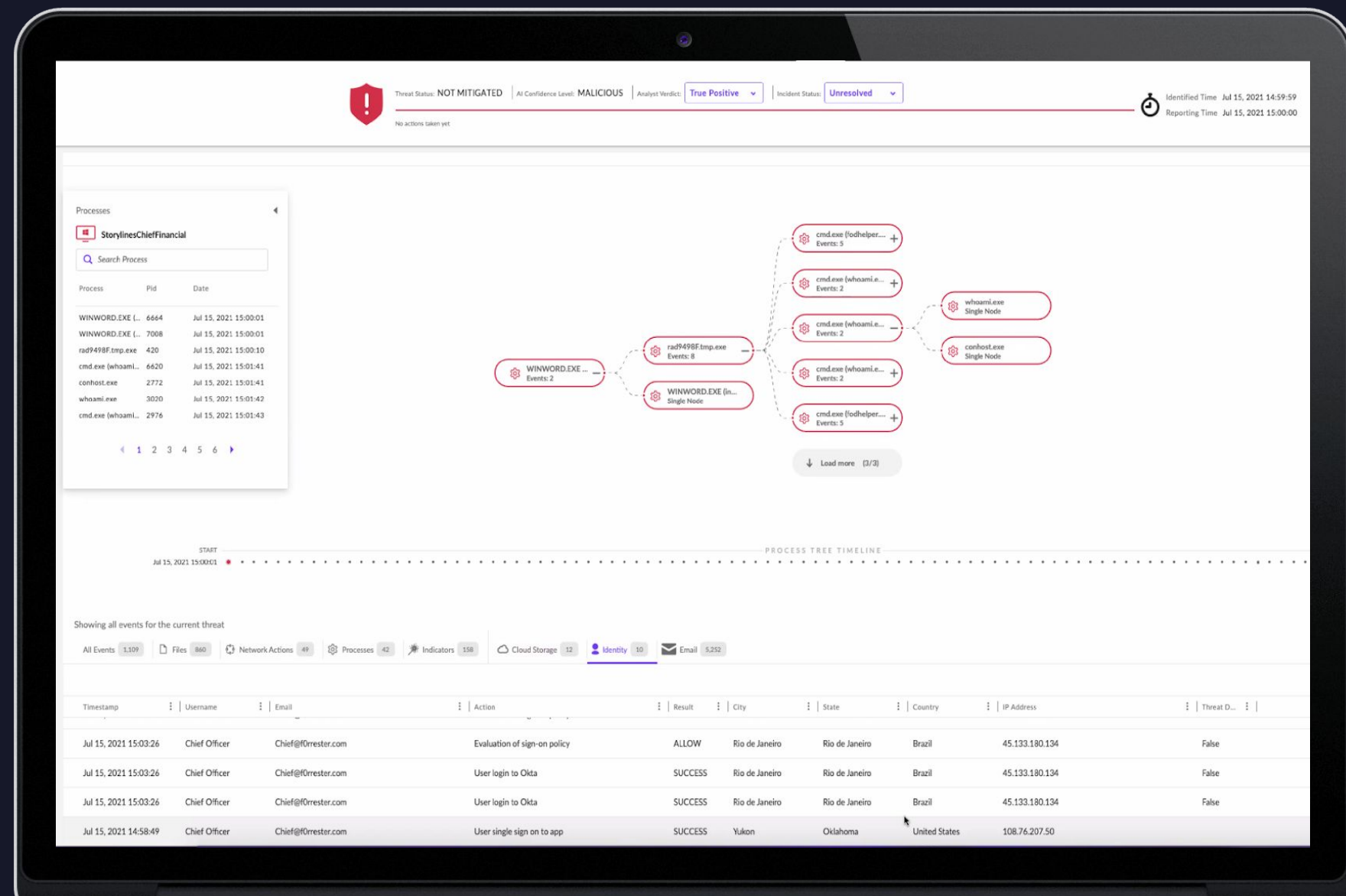




# The Quest for Optimized Security Operations

Single Pane of Glass...

...or Single **Glass of Pain?**





**25-49**  
Tools

**10+**  
Vendors

**57%**

Customers claiming to  
be impacted by skills  
shortage





# Cybersecurity ~~Labor~~ Skills Shortage

Not enough gray-matter for a manual solution

## 62%

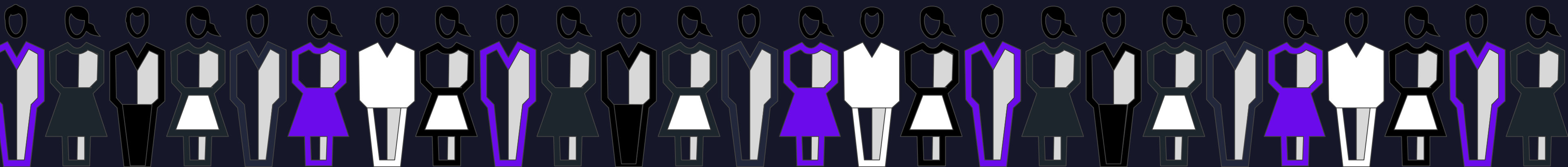
of organizations are currently understaffed

## 3-6 months

time majority of positions take to fill, and 10% are never filled

## 4 million

shortfall of qualified cyber professionals by end of 2024





# Signal : Noise Reduction is Critical

**Trillions**  
of Rows of Raw Data

**Millions of**  
Enriched Storylines

**Handful of Actionable**  
Campaign-Level Incidents

- Endpoint
- Email
- SIEM
- Network
- Firewall
- Cloud
- Identity

- Reduce Alert Fatigue
- Accelerate Triage
- Improve SOC Efficiencies
- Minimize Dwell Time



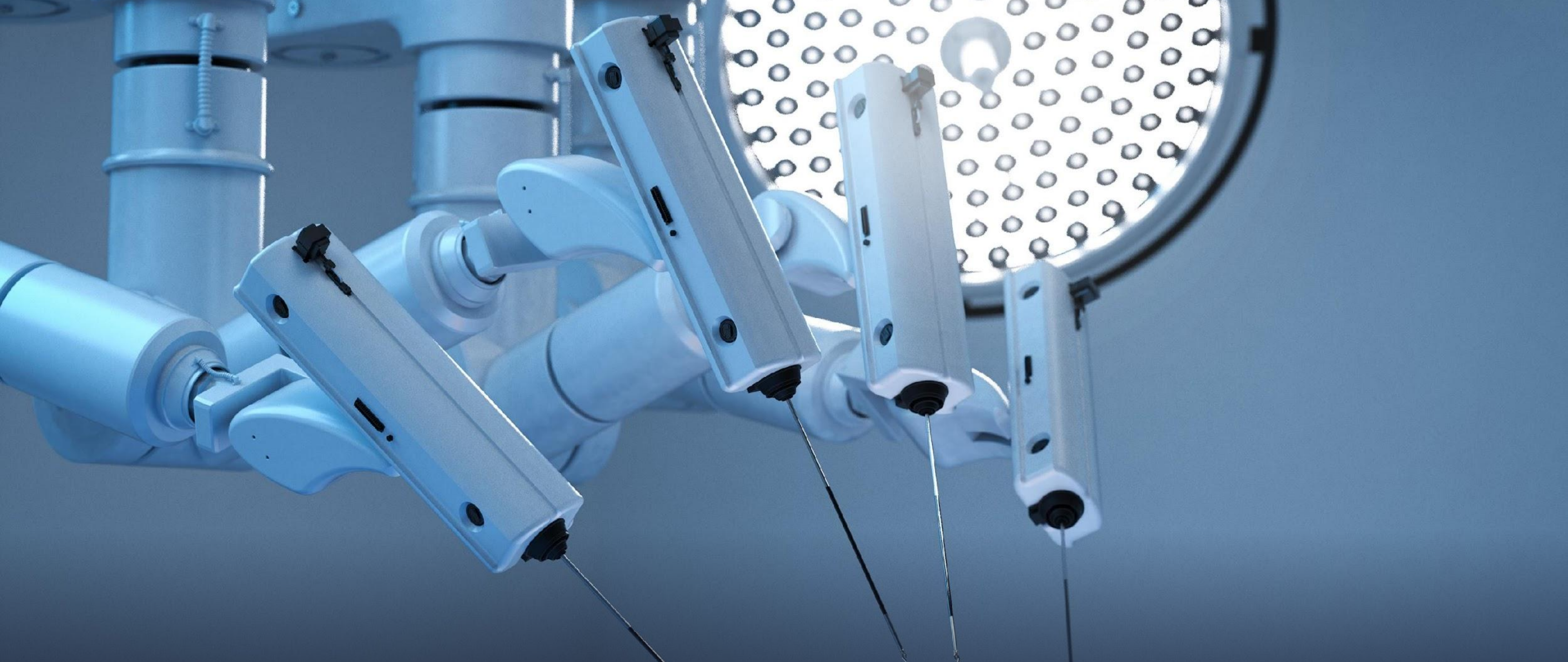


# Can AI Tell the Difference?

90%

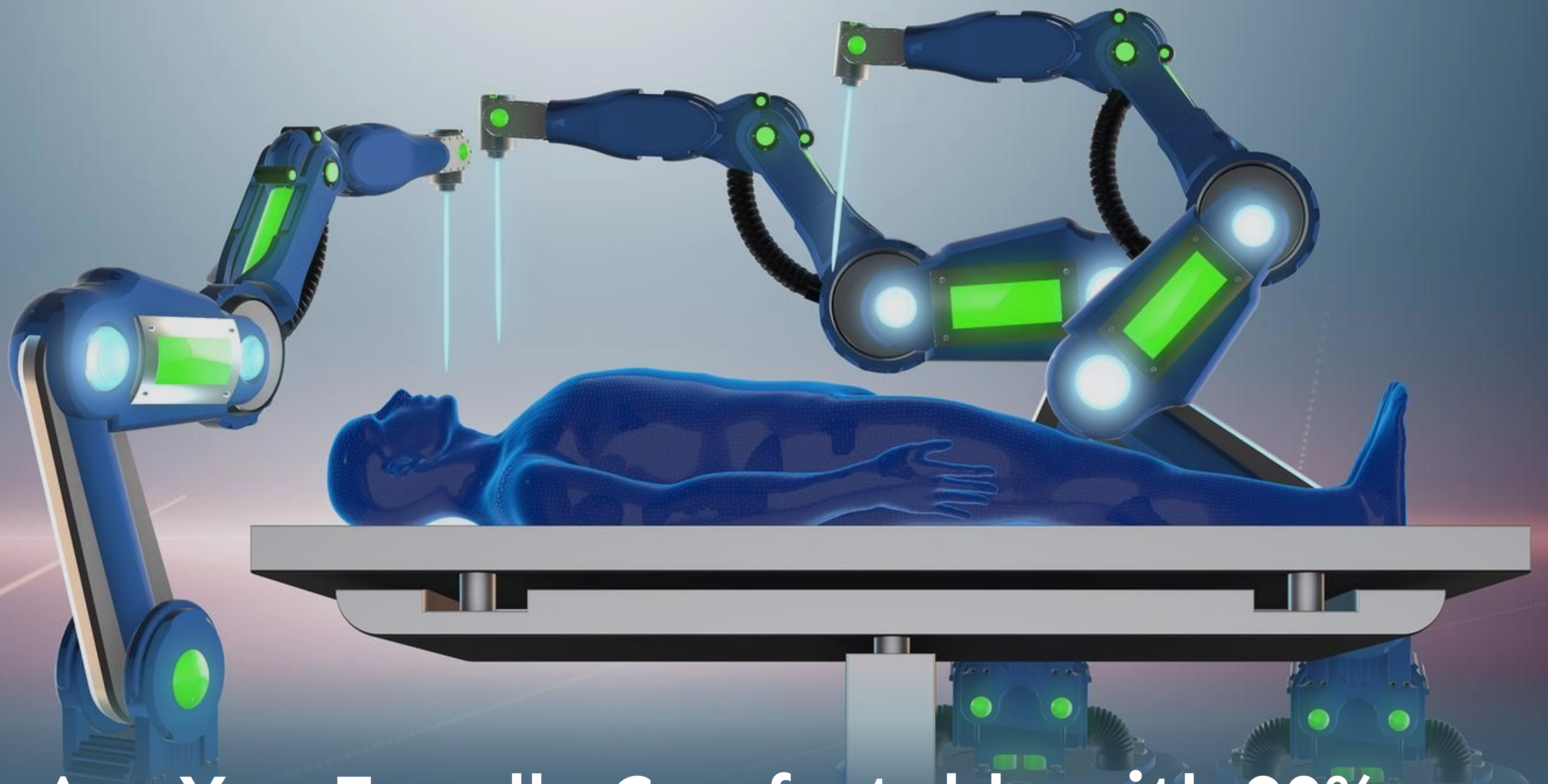






**Are You Equally Comfortable with 90% Accuracy in This Scenario?**





**Are You Equally Comfortable with 90% Accuracy in This Scenario?**

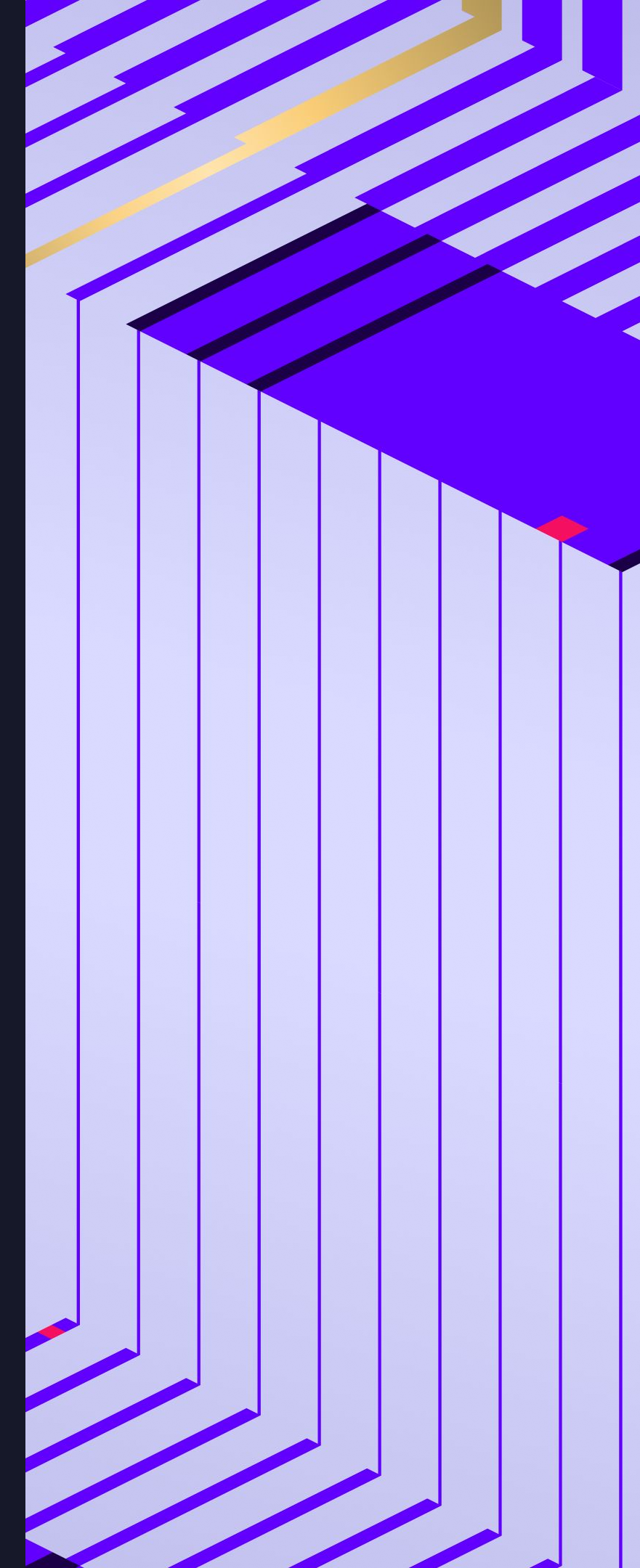


# A Time & Place for Machines





# SOC as a Proofpoint





# Challenges Facing Today's SOC

Disparate Data Silos

Endpoint  
(EDR)



3<sup>rd</sup>-Party  
(SIEM)



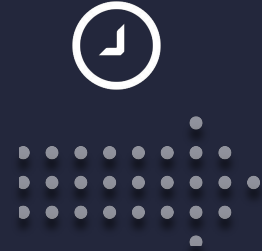
Cloud  
(AWS/Azure)



66%

customers admit  
siloed tools lead to  
missed detections

Data Retention



Skills Shortage

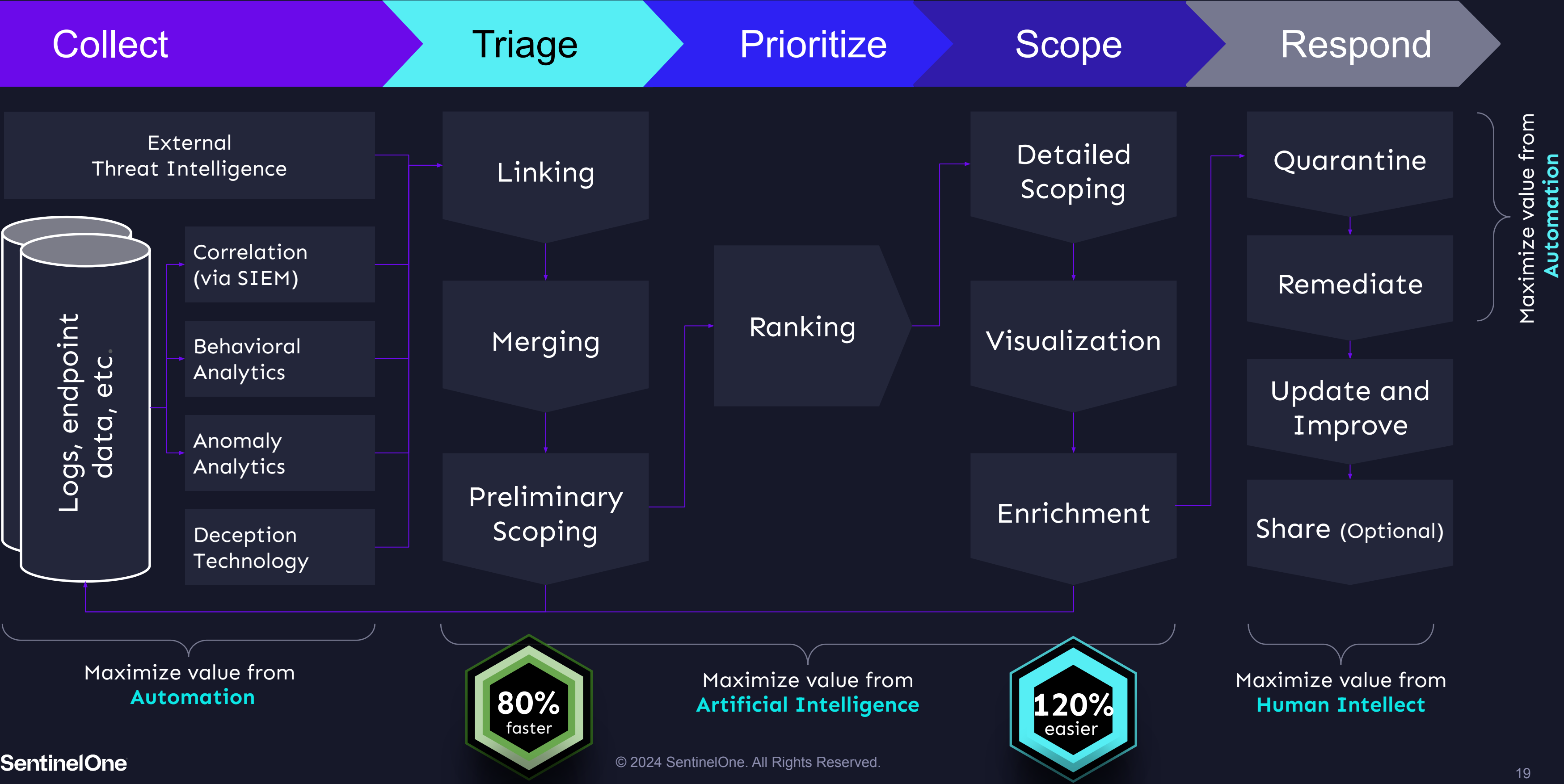
25%

threats go  
untriaged





# Workflow of an Attack Investigation





# The Rise of AiSecOps



Maintain an advantageous imbalance of work between attackers and defenders



Reduce the number of tools and contexts needed to be secure



Improve the velocity and accuracy of threat detection, triage, investigation and remediation



Provide a single, conversational experience for SOC analysts to hunt, discover anomalies and investigate threats



Connect disparate signals from ALL security data into actionable findings and prescriptive recommendations



Drive down the cost (and time) to secure your environment



# Benefits of Human-Machine Teaming



## Simplified Triage

- Natural Language Queries
  - Automate Data Gathering
  - False-Positive Reduction
  - Signal from Noise
  - Reduced Complexity
- 



## Integrated Response

- Conformity of Actions
  - Designed for Repeatability
  - Improve Confidence
  - Reduce MTTD & MTTR
- 



## Staff Efficiencies

- Reduce FTE Requirements
  - Automate / Replace Tier 1
  - Analyst Coaching
  - Reduce Alert Fatigue
-



# The Whole Is Greater Than The Sum Of Its Parts

Complex Data Analysis



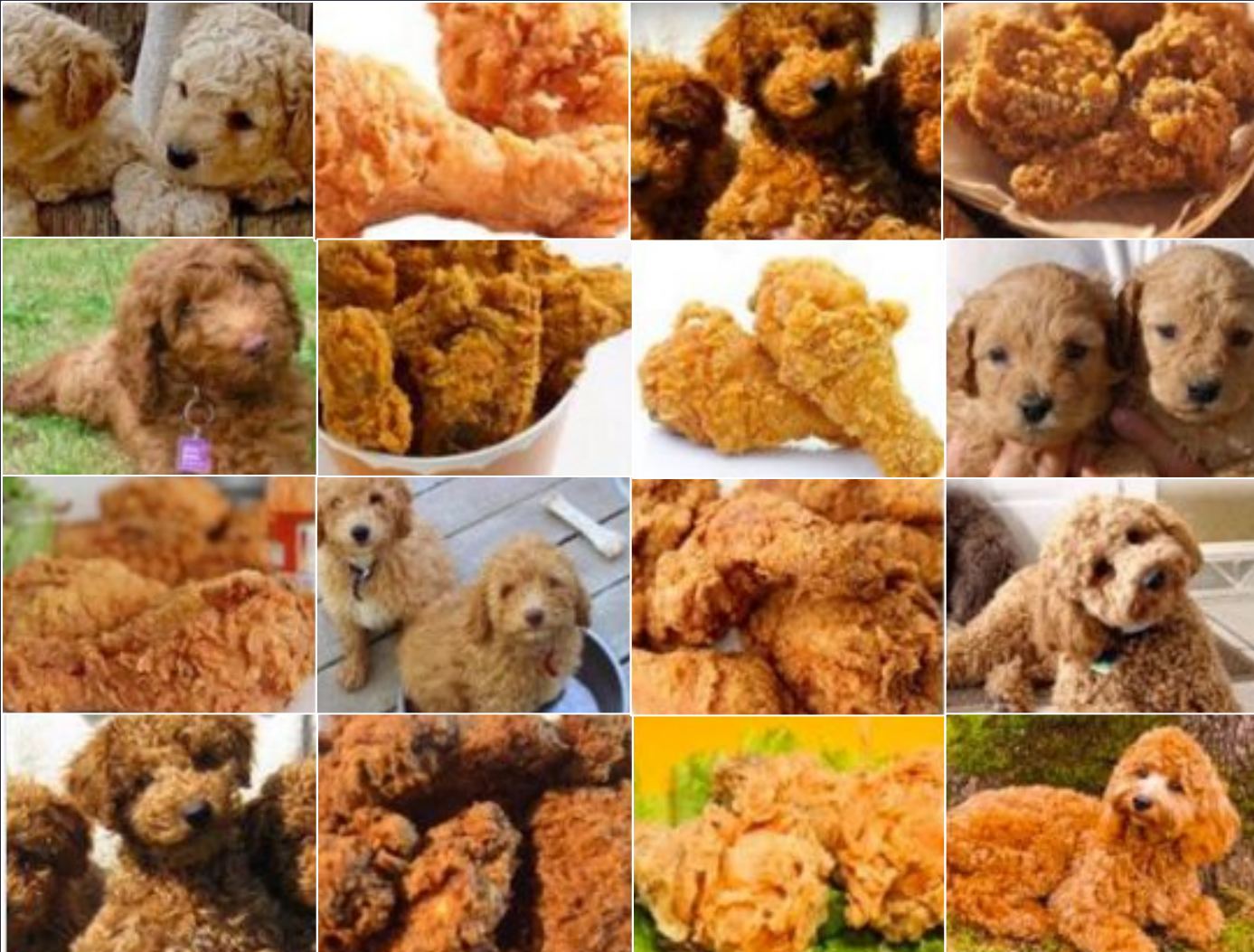
Human Intellectual Capital





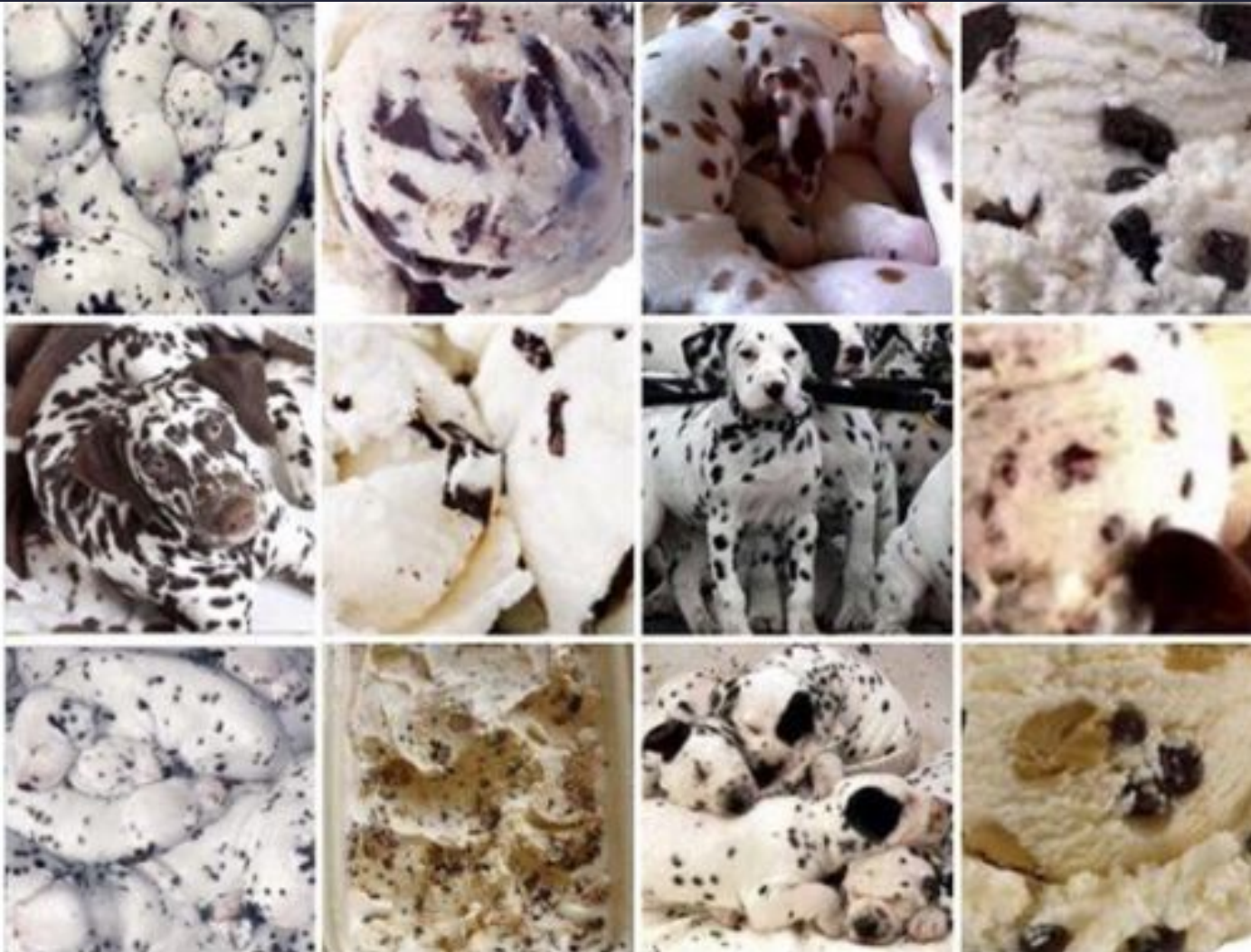
# The Whole Is Greater Than The Sum Of Its Parts

AI: 90% Accurate



Fried Chicken or Labradoodle?

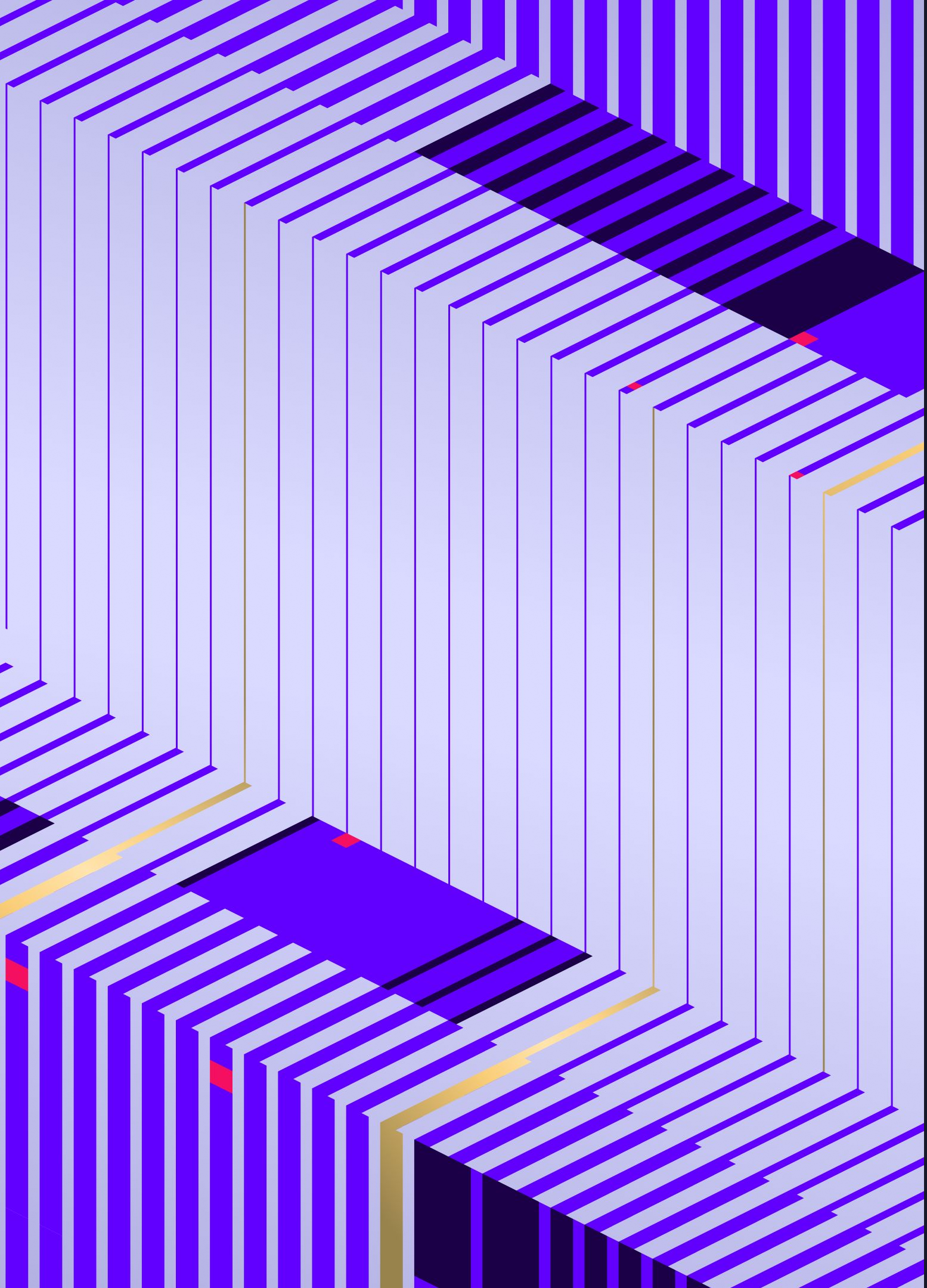
Humans: 100% Accurate



Chocolate Chip Ice Cream or Dalmatian?

Humans and Machines are **Better Together!**





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**SINC**

**Thank You!**