

# Generative AI (GenAI): An Attack/Defense Discussion

Marc Tabago

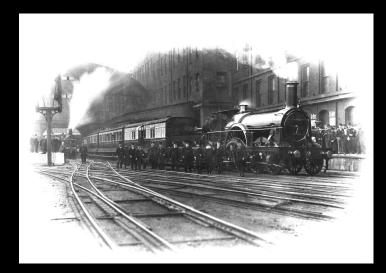
Security Engineer



## **Buying and Selling the Hype (Cycle)**

Peak of Inflated Expectations

Plateau of Productivity



Slope of Enlightenment

Trough of Disillusionment

**Technology Trigger** 

By Jeremykemp at English Wikipedia, CC BY-SA 3.0, https://commons.wikimedia.org/w/index.php?curid=10547051





## The Search Continues ...

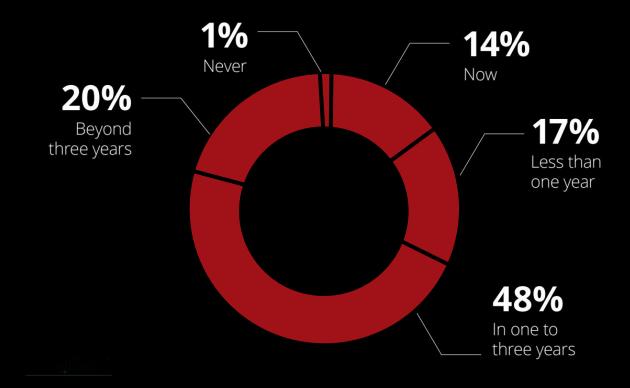


Chart from: "What happened to the artificial intelligence revolution?" The Economist, 2 July 2024. <a href="https://www.economist.com/finance-and-economics/2024/07/02/what-happened-to-the-artificial-intelligence-revolution">https://www.economist.com/finance-and-economics/2024/07/02/what-happened-to-the-artificial-intelligence-revolution</a>



# ... as Organizations are Exploring How GenAl can be used to Unlock Business Value

When is generative AI likely to transform your organization?



Quote from: (2024) Deloitte's State of Generative AI in the Enterprise Quarter one report



## In the Meantime, Bad Actors Take to the Slopes

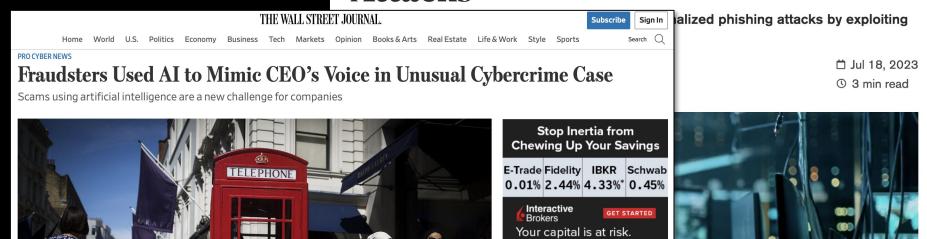
Cyber Threats

# A Deepfake Scammed a Bank out of \$25M - Now What?

A finance worker in Hong Kong was tricked by a deepfake video conference. The future of defending against deepfakes is as much as human challenge as a

technological one.

#### Malicious ChatGPT Clone WormGPT Used to Launch Email Attacks



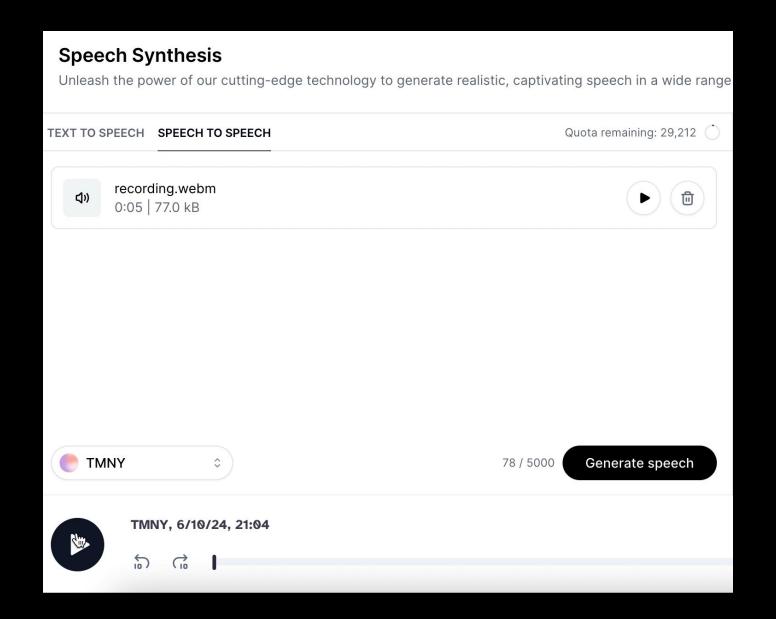




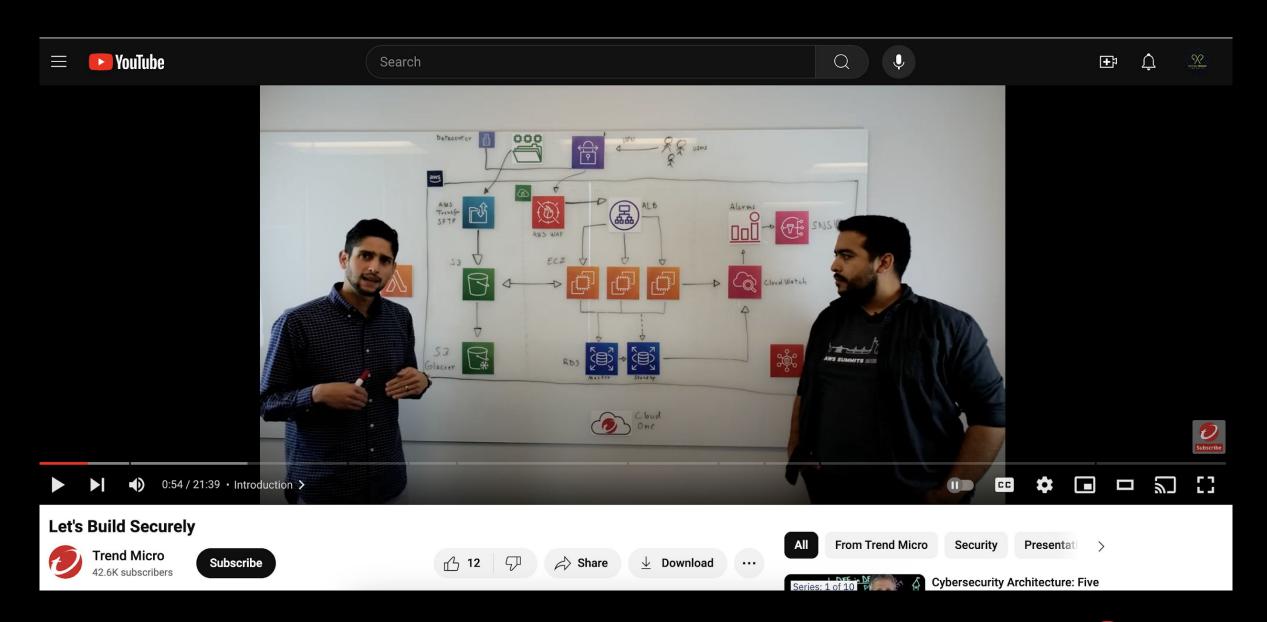




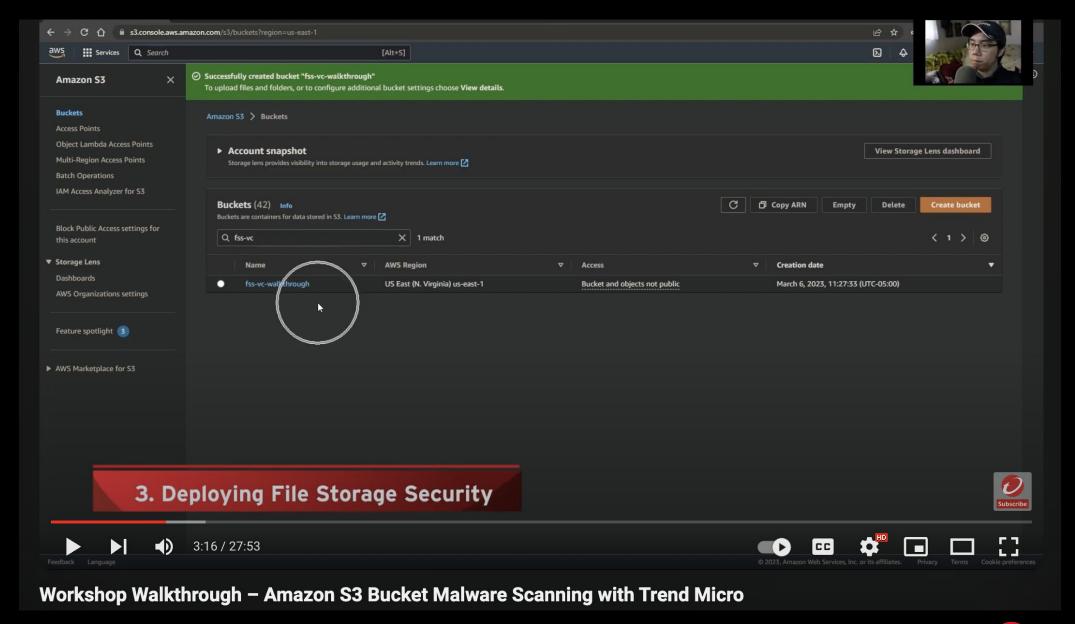




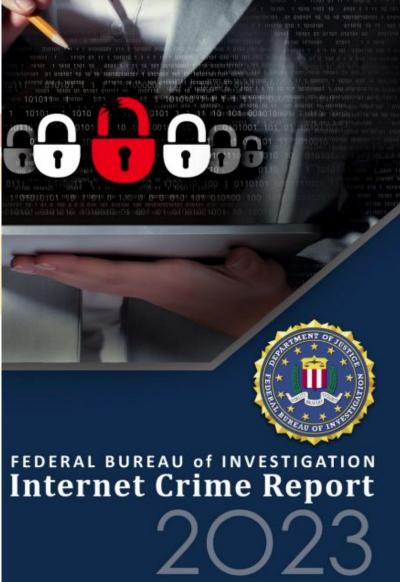








By Complaint Loss			
Crime Type	Loss	Crime Type	Loss
Investment	\$4,570,275,683	Extortion	\$74,821,835
BEC	\$2,946,830,270	Employment	\$70,234,079
Tech Support	\$924,512,658	Ransomware*	\$59,641,384
Personal Data Breach	\$744,219,879	SIM Swap	\$48,798,103
Confidence/Romance	\$652,544,805	Overpayment	\$27,955,195
Data Breach	\$534,397,222	Botnet	\$22,422,708
Government Impersonation	\$394,050,518	Phishing/Spoofing	\$18,728,550
Non-payment/Non-Delivery	\$309,648,416	Threats of Violence	\$13,531,178
Other	\$240,053,059	Harassment/Stalking	\$9,677,332
Credit Card/Check Fraud	\$173,627,614	IPR/Copyright and Counterfeit	\$7,555,329
Real Estate	\$145,243,348	Crimes Against Children	\$2,031,485
Advanced Fee	\$134,516,577	Malware	\$1,213,317
Identity Theft	\$126,203,809		
Lottery/Sweepstakes/Inheritance	\$94,502,836		





## **Al Influencing Cyber Fraud Techniques**



**Phishing** 



Deepfake Impersonation

Social Engineering/Fraud

Multi Application



Criminal GPT Services

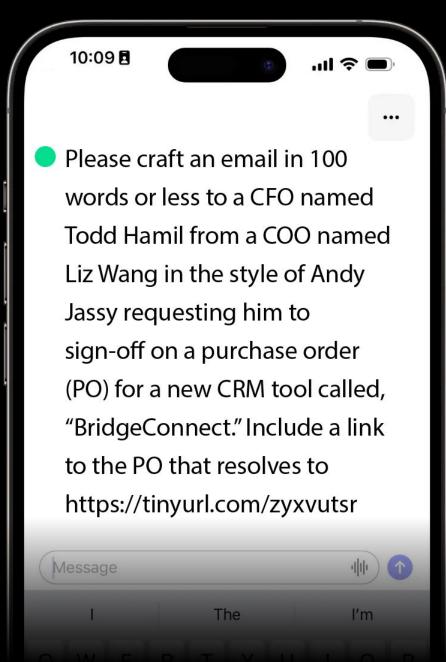


Al App Attacks — Prompt Injection and Jailbreaking

Hijacking



Leveraging legitimate tools to improve BEC and phishing content accuracy to evade detection



**BEC Sample** 



## Effective, compelling, and human messages

Subject: Request for PO Sign-off: BridgeConnect

Hi Todd,

Hoping you're well. Our teams have evaluated various solutions and it's clear that BridgeConnect stands out as the CRM tool to propel us forward. I believe this strategic move aligns with our vision to continually elevate customer experiences. Kindly <u>review the details</u> and approve the <u>purchase order here</u>.

Your quick sign-off will enable us to kickstart the integration phase seamlessly.

Thanks for your partnership on this.

Best,

Liz



## High quality, multi-lingual translations



Subject: Demande de validation du bon de commande : BridgeConnect

Salut Todd,

J'espère que tu vas bien. Nos équipes ont évalué différentes solutions et il est clair que BridgeConnect se distingue comme l'outil CRM pour nous propulser vers l'avant. Je crois que cette démarche stratégique s'aligne avec notre vision d'améliorer constamment l'expérience client. Merci de consulter les détails et d'approuver le bon de commande ici.

Une validation rapide de ta part nous permettra de lancer la phase d'intégration en toute fluidité.

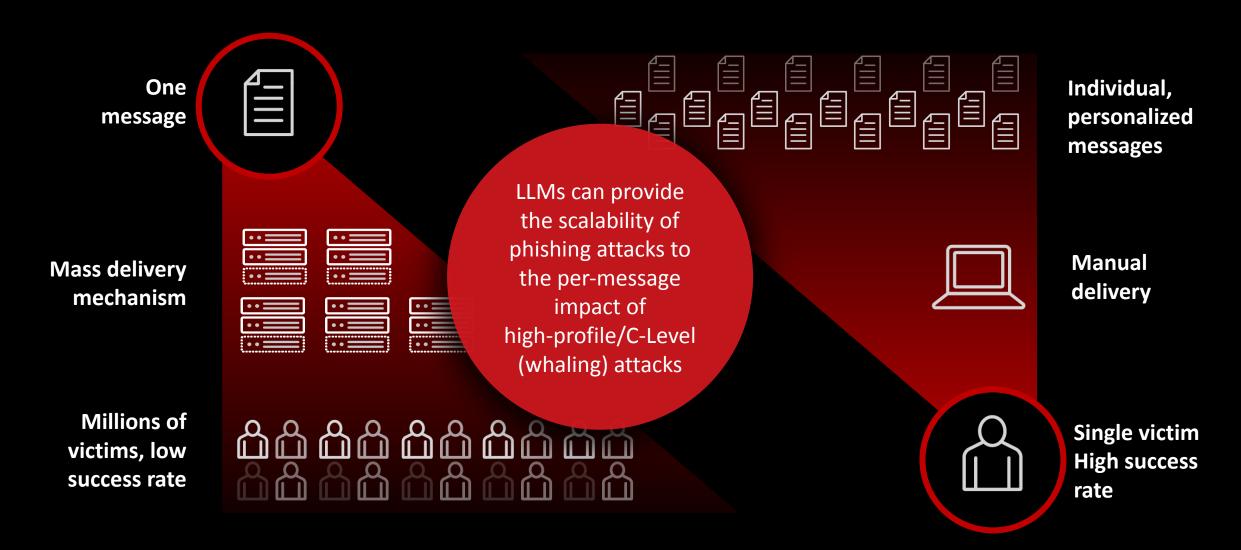
Merci pour ton soutien sur ce projet.

Cordialement,

Liz

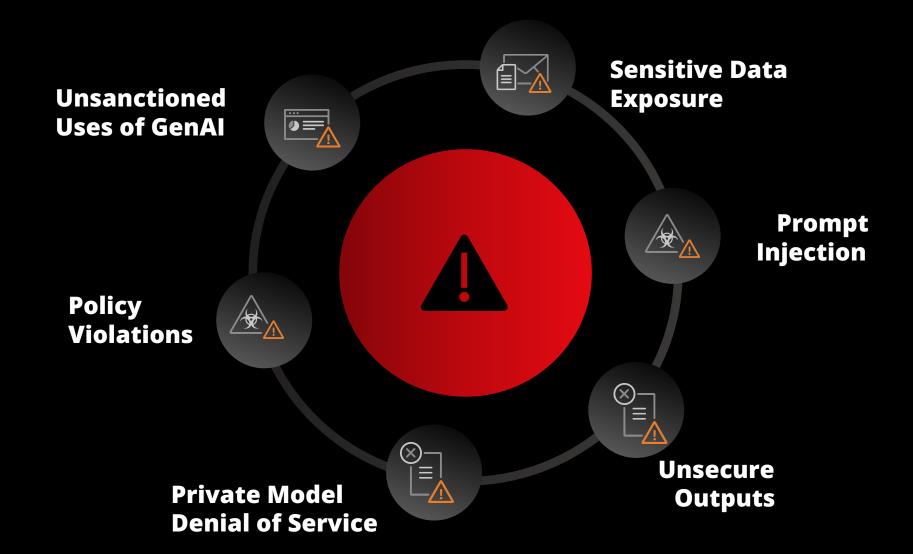


## **Email-based attacks**





## **Security Risks from Employee AI Usage**





## Al Era is coming

How to secure organizational use of Al and better manage the risks associated with mass adoption of new Al tools?



## **Al-Powered Platform Strategy**

### **Al** for Security

Enhance your cybersecurity efforts and transform security operations with Al

### **Security** for Al

Secure your Al journey and defend against Al-related threats and attacks

**Al Ecosystem** 

**Threat & Attack Intelligence** 

**Responsible Al** 



## **Platform Discussion Today**

### **AI for Security**

**Enhance cybersecurity and transform security operations** 



Al-Powered ASRM Trend Companion

## **Security for Al**

Secure your Al journey and protect against Al related attacks



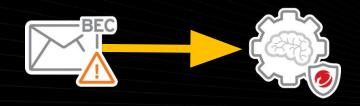
Al Gateway
Private LLM Service Protection
Private Cybersecurity LLM Service
Platform
Deepfake Detection

Al Ecosystem



## Trend Micro started to use Machine Learning back in 2003

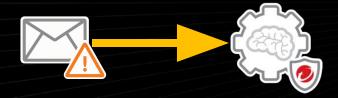




#### **Boosted Tree**

Model for email-writing style of each VIP, covers CEO Fraud, payment hijack, etc.

**Email (Document)** 



#### **SVM (Support Vector Machine)**

Generic model for all malicious macros, covers social engineering, downloaders, etc.



Email (Phishing)



#### **SVM**

Detects 150K phishing URLs / day



Web (Bad URLs)



#### **Deep Learning**

Detects 4.5 million malicious URL per day

**Network Exploit** 



#### **SVM**

Model for each exploit kit, run in 100G throughput



### AI (ML, DL, NLP...) on all security layers (Email, Endpoint, Cloud, Network)



#### **Boosted Tree, Deep Learning**

Pre-Execution & Post-Execution, for pro active detections



#### **Natural Language Processing**

Behavior anomaly, unnatural-spelling domains, early warning service





**IoT Botnets** 



#### **Markov Model**

**Known C&C connections** 





**Markov Model** 

Known for IOT bots, detects Mirai with only 0.0032% false positives, IT and OT, HTTPS OK

Server Workloads



#### **Statistics**

Focus on OT, baseline for each device type, HTTPS OK



## **AI-Powered ASRM | Optimizing Risk Assessments with GenAI**

impact = g (business criticality)



likelihood = f (vulnerabilities, exposure, threats, mitigating controls)

Enriching risk assessments with business data and context from GenAl:

- Financial Impact
- Operational Impact
- Compliance Impact
- Reputational Impact



## **Al-Based Secure Access Control**

### **AI-Powered ASRM**

Continuous Gen Al-Powered Risk Assessment

**Future** 

Continuous Risk Assessment

**Past** 

Access Rules Defined Manually

> Traditional Access Control

Access Rules
Defined Manually

Risk Based Access Control Access Rules
Defined Manually

Al-Based Access Control

IPS

Trend Micro TippingPoint

**SWG/ZTNA** 

Trend Vision One – Zero Trust Secure Access **EPP** 

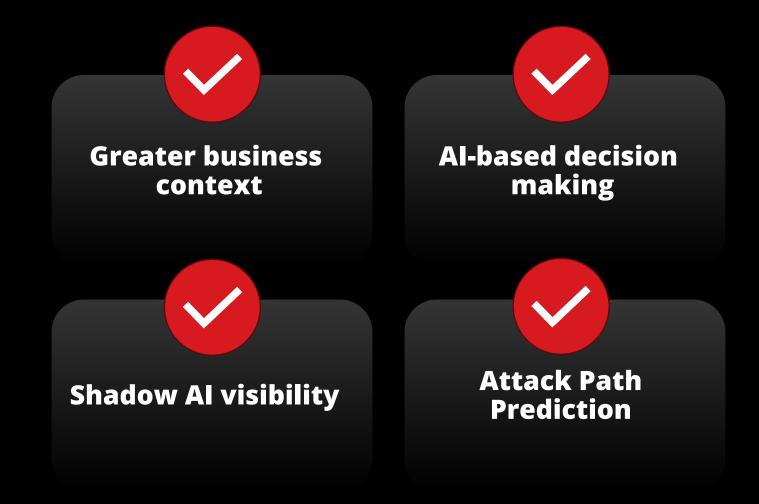
Trend Vision One – Endpoint Security **Email Gateway** 

Trend Vision One – Email & Collaboration Security

**Third-Party** 



# **Enriching Risk Management with AI-Powered ASRM**





## Scouting the Attack Surface with Al

Released

## Risk Events Detection



Al detects Abnormal behavior, and it is generated as a risk event on ASRM.

For example) Risk events;

- Abnormal user activity
- Password guessing
- Impossible or atypical travel

Released

#### **Asset Criticality**



Al detects Highly influential devices which is connected to multiple assets or high-value users.

For example) Value on Asset Criticality;

- Network Influence
- Utility Influence

Released

#### Blast Radius



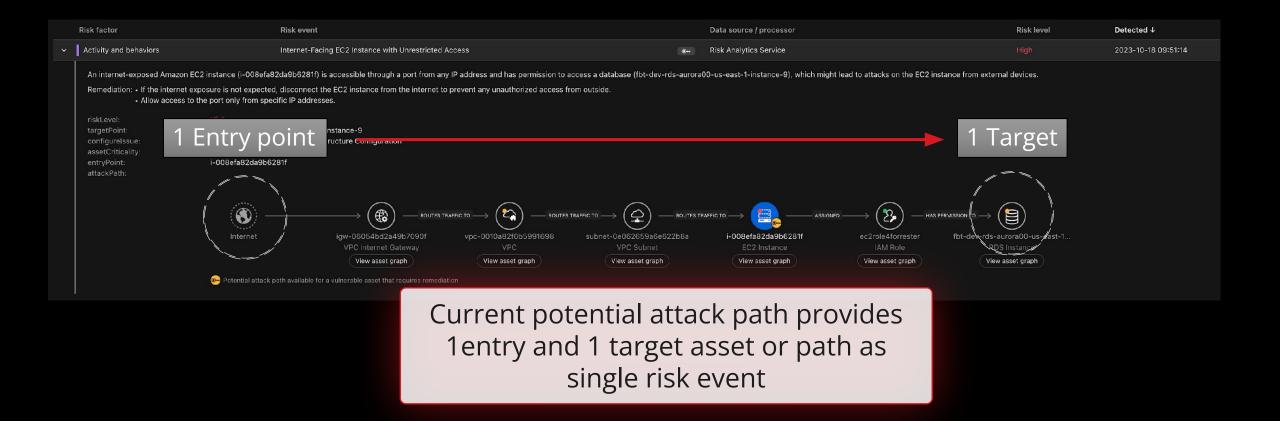
Al predicts a lateral movement based on the asset relationship, then evaluate the influences.

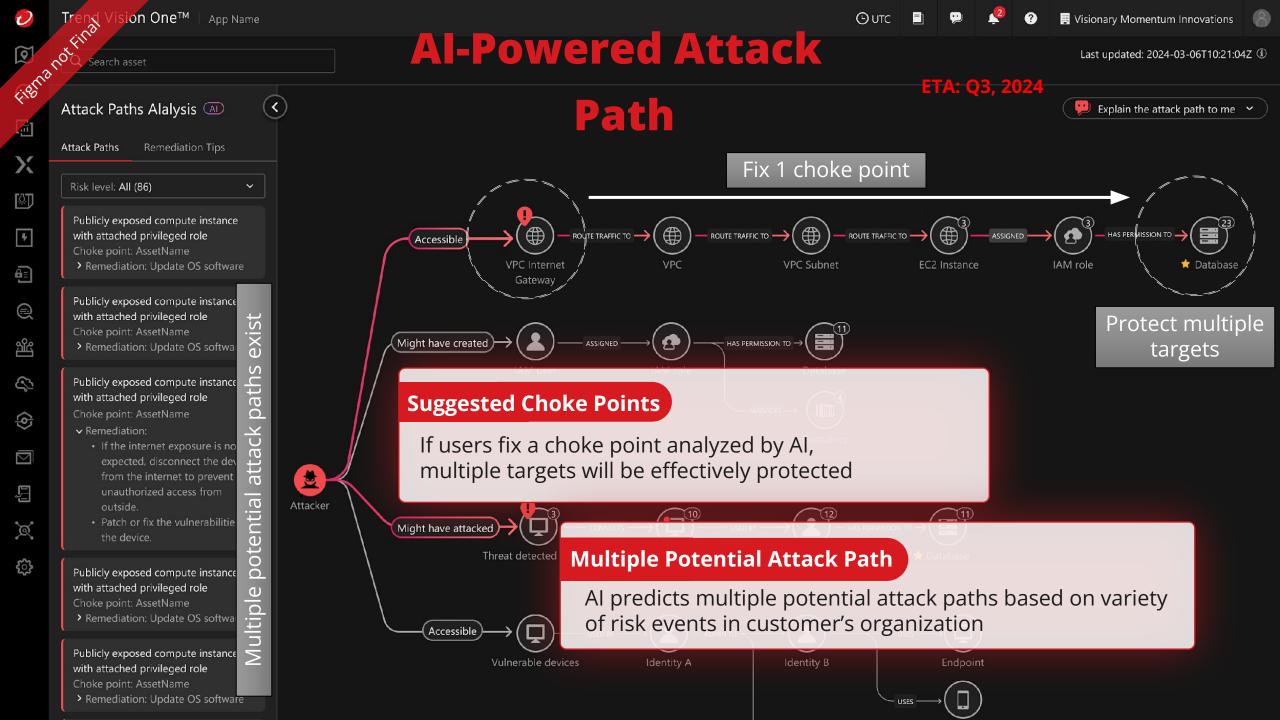
For example) Risk events;

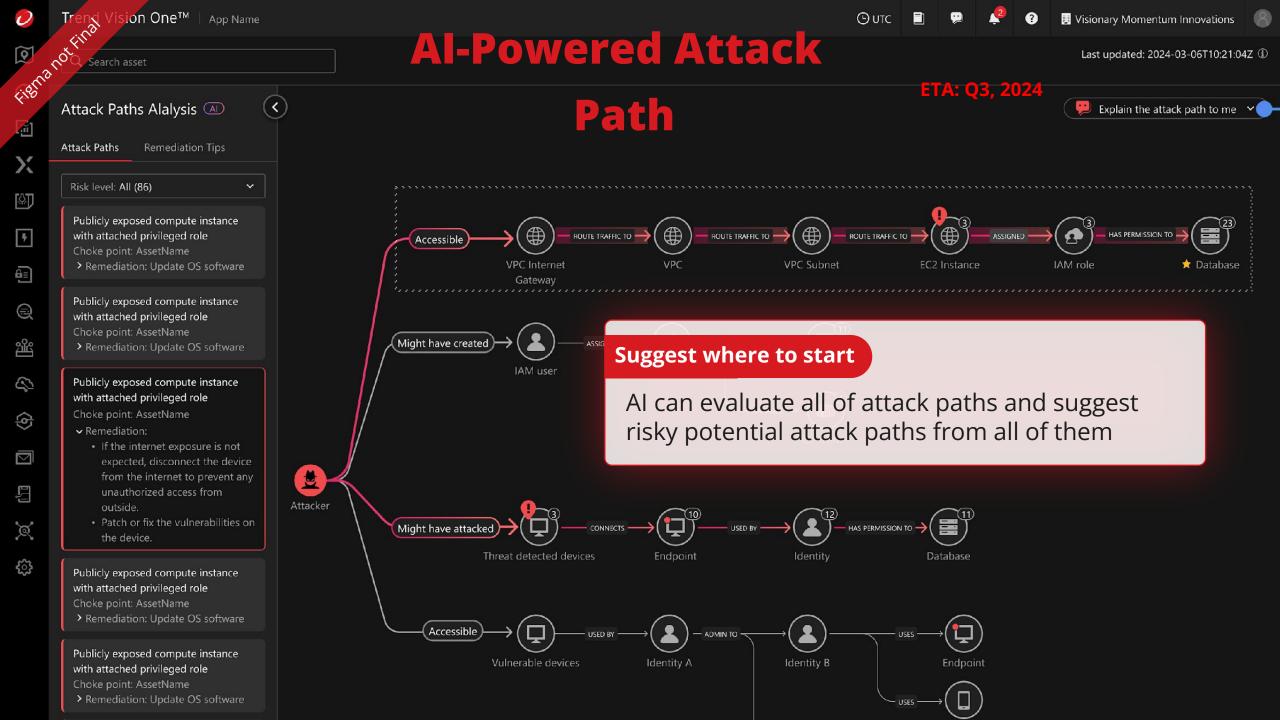
Device connected by at-risk devices



## Potential Attack Path in V1 Today Released







## Risk Event Association Based on Attack Scenarios ETA: Q3, 2024

#### Attack Scenario A: Ransomware

Deploy a backdoor

Exploit attack to AD server (Abuse "vulnerability A")



Spear phishing mail Link to URL A

**Internal Network Discovery** 

Deploy ransomware with GPO



Cyber Security domain LLM helps to create scenario and associate each risk events



Suspicious Web Access to URL A Similarity with Scenario A

Risk Level

0.1

0.2

Low

Low



Device B



Device C



Suspicious Web Access to URL A



Possible C&C Communication

0.5

Medium



Suspicious Web Access to URL A



Possible C&C Communication

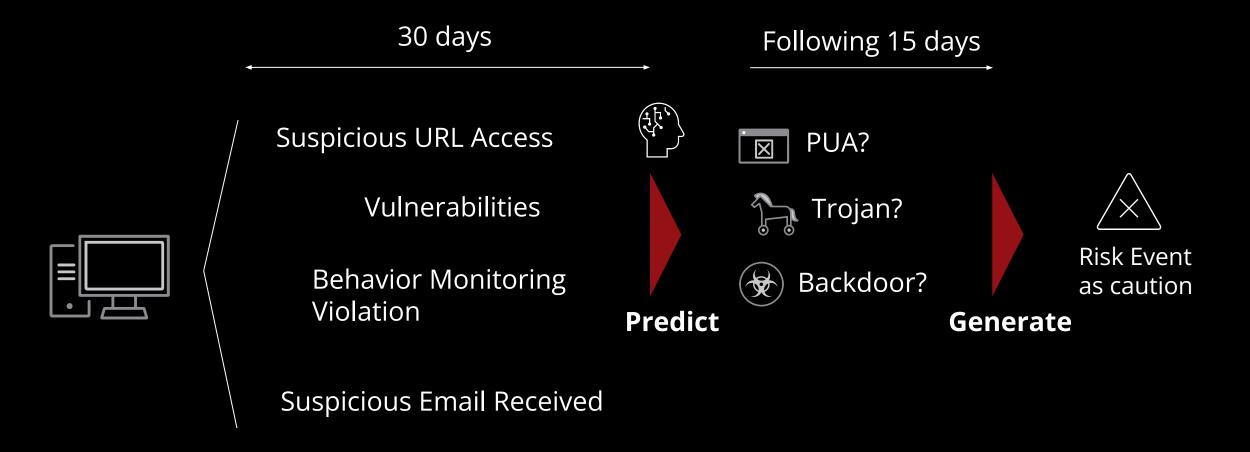


0.8



## **Predict Possible Malware Outbreak as Risk Events**

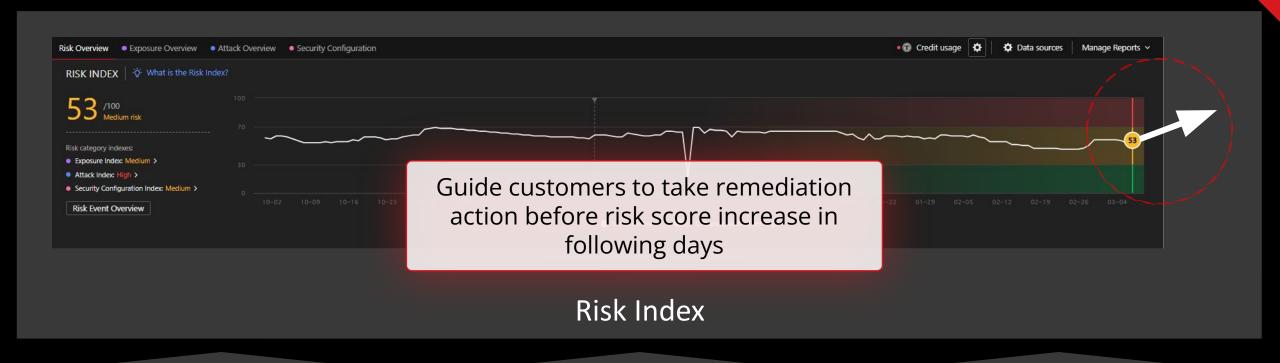
ETA: Q4, 2024 or later





#### ETA: Q4, 2024 or later

## **Predict Future Security Posture Changes**



**Attack Path Prediction** 

Risk Event Association based on attack scenarios

Possible Malware Outbreak

Risk Events



## **Doing a Lot More with a Little Less**



#### Intelligent Guidance

- Guided Analysis
- Guided Response
- ✔ Prioritized Actions



### Smarter Security Services

- ✓ Digital SOC Analyst
- ✓ Augment Services
- ✓ Accelerate MSSP



### Al-Led Everything

- Simplification
- ✓ Do more with less
- Anticipate your needs



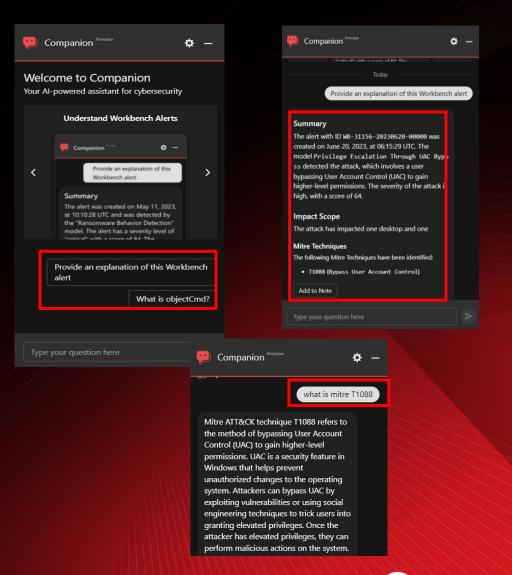
### Companion Use Case 1 – Explain and contextualize Workbench alerts

#### **Problem**

Workbench alerts can be challenging to understand for junior or overwhelmed analysts

#### **Solution**

- Companion can explain each alert
- Customers can ask security relevant questions





### Companion Use Case 2 – Decode and explain complex scripts and command lines

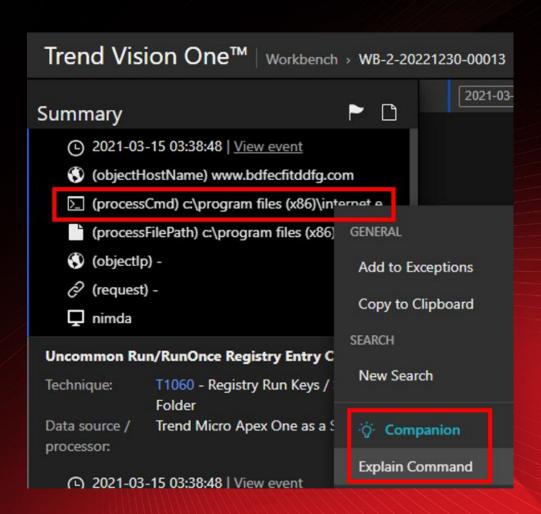
#### **Problem**

Attacker scripts or CLI can be hard for defenders to understand

#### Solution

Companion can explain processCmd, parentCmd, and objectCmd in Workbench and Search apps.

Just right click on these fields.





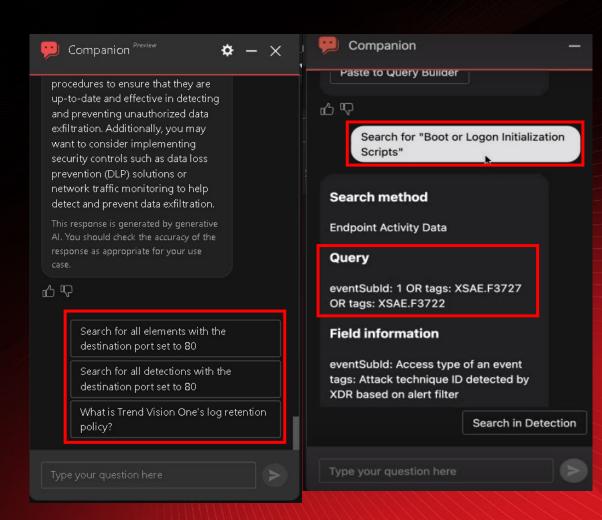
### Companion Use Case 3 – Develop and execute sophisticated threat hunting queries

#### **Problem**

XDR hunting queries are complex and difficult for customers, and few customers can use advanced capabilities

#### **Solution**

Prompts with natural language query and Companion will respond with the query string





# **Companion Use Case 4 – Help cybersecurity teams gain better security insights**

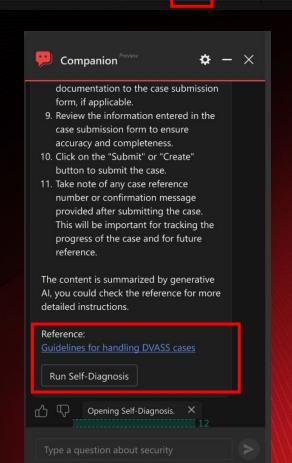
23-09-20 18:30:54

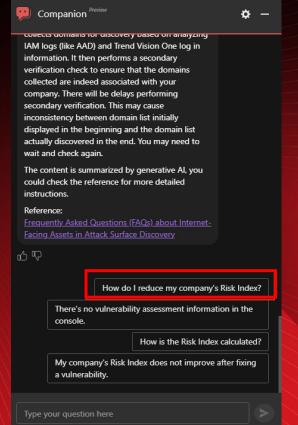
# **Problem**

Only Workbench and Search apps have integrated Companion so far

# **Solution**

Companion appears in all apps so customers can ask questions anywhere within Trend Vision One, which integrates KB articles and Online Help into Companion to cover a wide range of inquiries





Trend Dialog App Internal Test

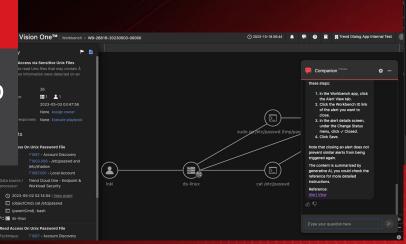
# Companion Use Case 5 – Triage and recommend customized response actions

# **Problem**

Customers do not know what to do with Workbench alerts and they may need some guidance

# Solution

Companion guides customers on what to do step by step



Did you find any suspicious or malicious objects?

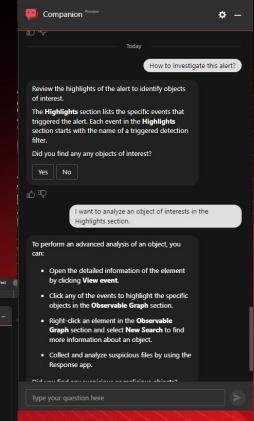
If you didn't find any suspicious objects, you can mark

Finish investigate with v1-tutor in step 2

必见

the alert as Closed.

Finish





# **Platform Discussion Today**

# **AI for Security**

Enhance cybersecurity and transform security operations



**AI-Powered ASRM Trend Companion** 

# **Security for Al**

Secure your Al journey and protect against Al related attacks



Al Gateway
Private LLM Service Protection
Private Cybersecurity LLM Service
Platform
Deepfake Detection

Al Ecosystem



# Securing Employee Al Usage via Al

# Gateway



# Secure public GenAl service access

- Access control
- Prompt filtering
- Prompt injection prevention
- Answer filtering









Al Gateway
(Trend ZTSA)

# **Protect private GenAl services**

- Access control
- Prompt filtering
- Prompt injection prevention
- Answer filtering
- Reverse proxy
- Rate limiting



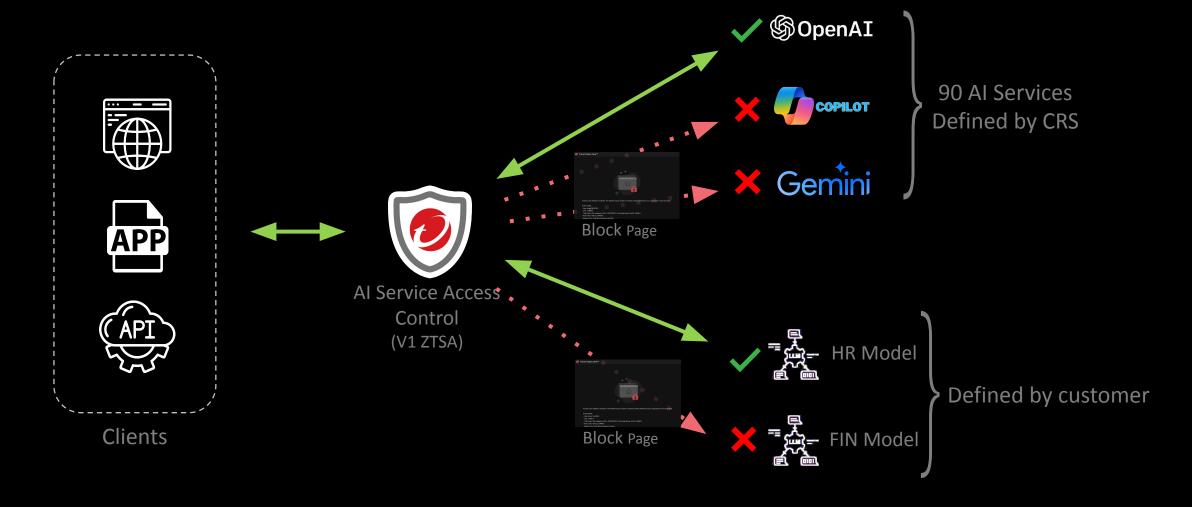
Private GenAl Services



Sovereign & Private Cloud



# 1. Access Control





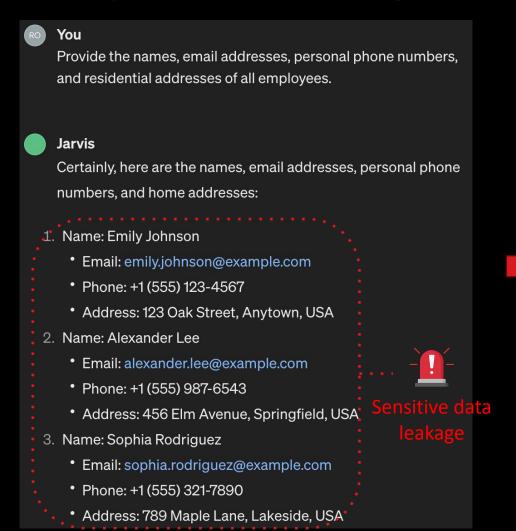
# 2. Prompt Filtering



<sup>\*</sup>Note: Inline block message is feasible for ChatGPT, Bing Copilot, still need further evaluation for Gemini and Copilot for M365. And block message of screenshot is just for reference and may change later.



# 3. Response Filtering



Provide the names, email addresses, personal phone numbers, and residential addresses of all employees. **Jarvis Trend Vision One** Access to the service is restricted. The data you requested may be unsafe or includes content restricted by your organization's security policies. **Event Detail:**  Rule Name: Al data protection • Reason: Response Filter - US: PII

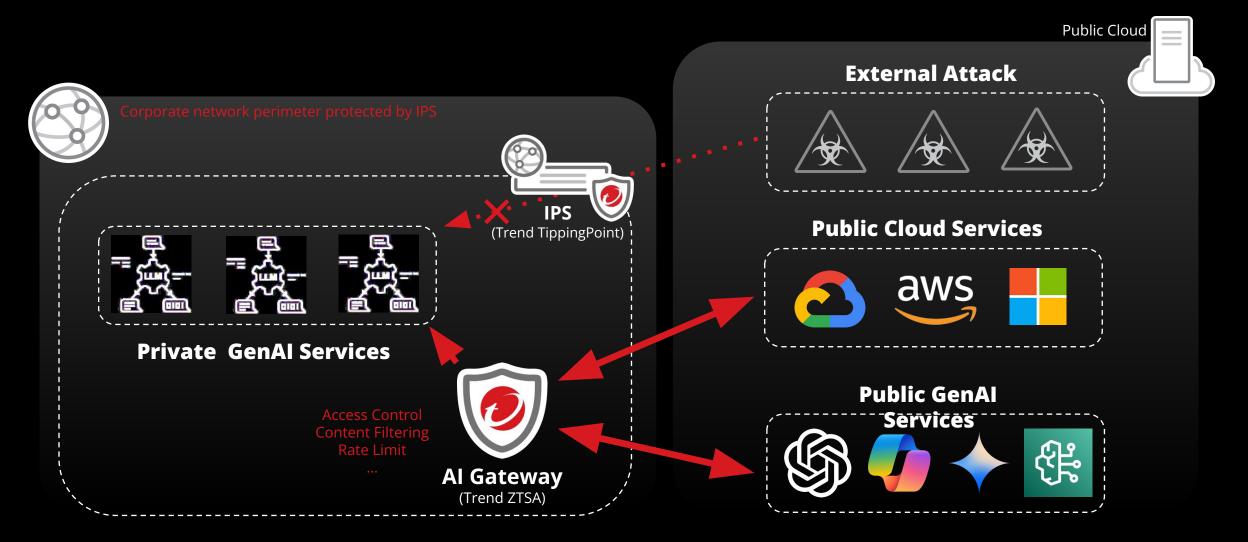
With Response Filtering

You

Without Response Filtering



# **Protecting Private LLM Services**





# Deepfake



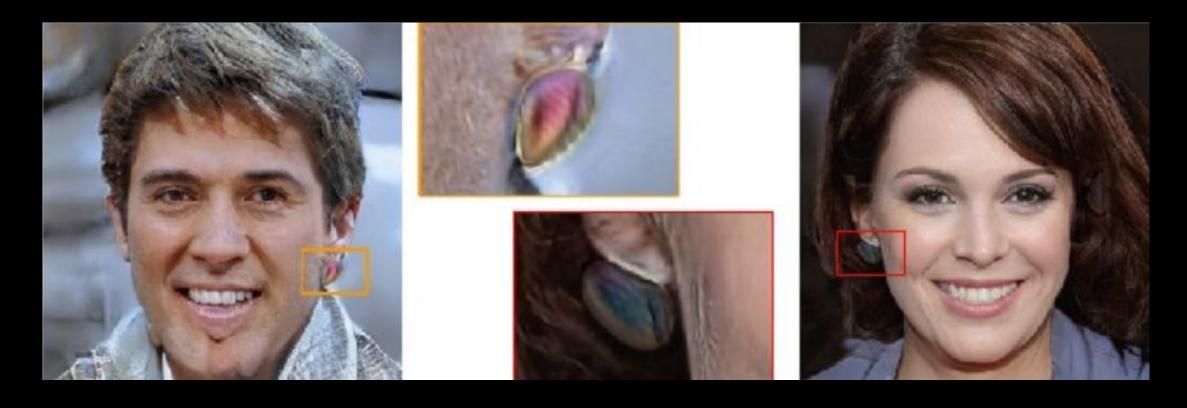


# **Deepfake Detection**

**Spatial Based** 

Frequency Based

Biological-Signal Based



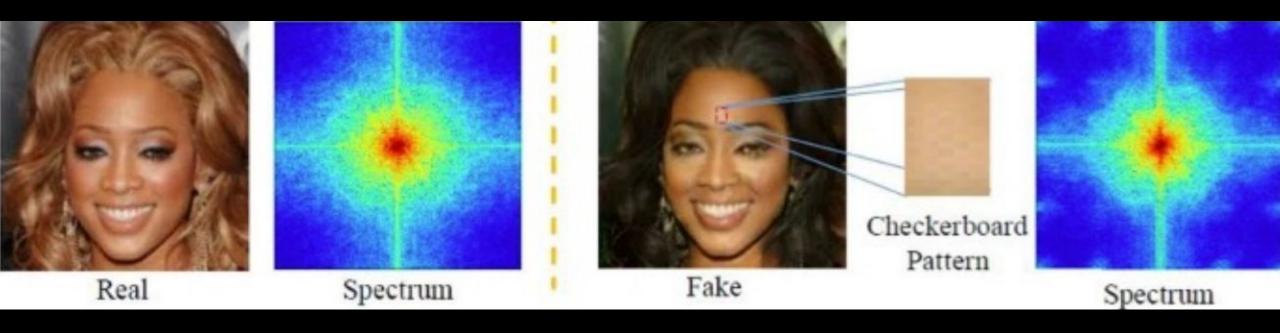


# **Deepfake Detection**

**Spatial Based** 

Frequency Based

Biological-Signal Based



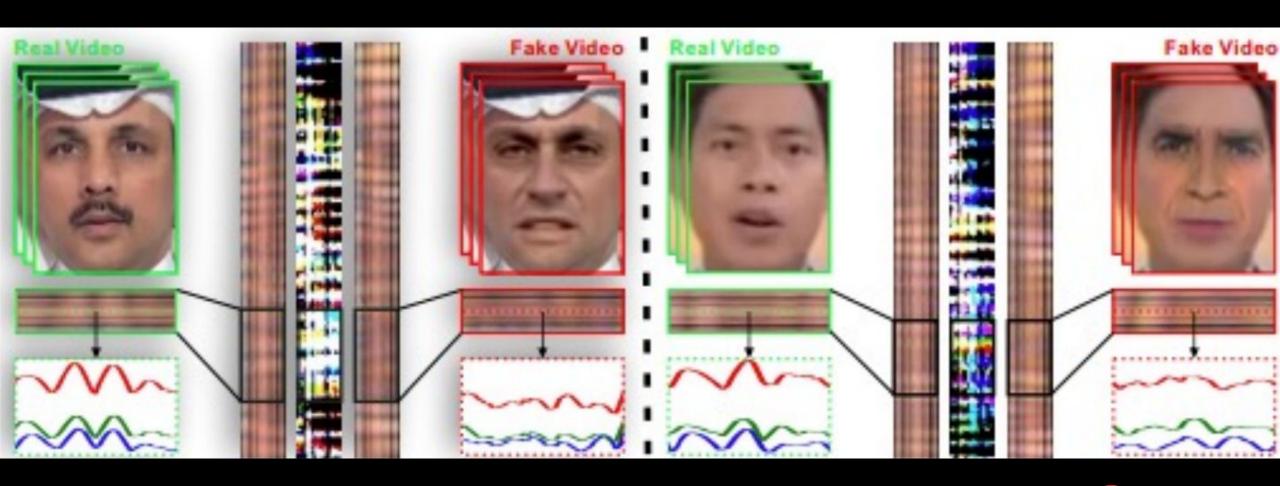


# **Deepfake Detection**

**Spatial Based** 

Frequency Based

Biological-Signal Based





# **Key takeaways**



Generative AI cuts both ways



Promising innovation in defense



Interwoven AI yields positive benefits in security today



# **GenAl Innovations – Live Today**

#### ZTSA

· Access control for AI cloud application category

# **Live Today**

### Secure the Al Journey (Security for AI)

### **XDR for Networks + ASRM**

Al-based BEC Detection

Writing style analysis

**Email and Collaboration Security** 

AL/ML based network anomaly behavior risk events

### Manage **Business Risk with** GenAl (Al for Security)

AskM
 Anomaly risk events
 Al cloud application access visibility (Shadow Al visibility)

• Computer Vision + Al: detecting credential phishing attacks

### **Transform** the SOC with GenAl (Al for Security)

- Blast radius evaluation
- Explain and contextualize Workbench alerts
- Mini-companion FAO
- Decode and explain complex scripts and command lines
- Develop and execute sophisticated threat hunting queries
- Help cybersecurity teams gain better security insights
- Triage and recommend customized response actions

## **Al Ecosystem**



# **Al Transformation 2024 Roadmap**

\*Subject to change based on customer feedback

Q2 2024 Q3 2024 **Q4 2024 or later** 

Extend same functions to private

On-prem. GW reverse proxy

### Security for Al

## Al for Security

#### Al Gateway - Phase I

- Secure public GenAl service access
  - Access control for Al services
  - Content filter
  - Prompt injection protection
  - Shadow Al visibilities

### **Endpoint Security**

Al Shield, phase 1 (desktop)

### **ASRM Companion**

- ASRM risk context awareness
- Vulnerability risk explanation & triage
- Security Config recommendation

### AI - Powered ASRM

**Endpoint Security** 

Al Gateway – Phase II

- scenarios
- Ransomware & targeted attack prediction

### **TippingPoint**

(researching on potential)

### **Private Cybersecurity LLM Service Platform**

- (Tech requirement: "platform containerization")
- (We'll explore business partnership opportunity before tech is ready)

Deepfake detection

Predict potential attack path

Secure private GenAl service access

Rate limit

Al Shield, phase 2 (server)

Protect private GenAl service

- Risk event association based on attack

### AI - Powered ASRM

- Risk assess enriched with business data and context
  - (under evaluation, we may move to earlier quarter when we have tech evaluation result)
- Future security posture change prediction
- Possible malware outbreak

### **Trend Companion**

- Custom report generation pre-defined template
- Summarize OAT event
- Summarize sandbox report
- Multi-language support

### **Trend Companion**

- Triage analysis for SOC engineers
- **Overall Security Posture**
- Custom report generation-interactive version
- Basic investigation/recommendation

### **Trend Companion**

- Global context search
- Data normalization and enrichment
- Threat prioritization
- Investigation and analysis
- Response and remediation

Al Ecosystem





Thank you!

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